



Division of Pediatric Dermatology Access Update

May 7, 2012

There is a very high demand for outpatient appointments in the Division of Pediatric Dermatology.

Currently, we are not able to meet this demand with our very limited number of providers, and it is anticipated that this will be an ongoing issue for the foreseeable future. We currently only have one full-time Pediatric Dermatologist on faculty, two Nurse Practitioners, and one part-time volunteer Pediatric Dermatologist. While recruitment of additional faculty is a priority, there is a national shortage of board-certified pediatric dermatologists.

In an effort to improve the delivery of outpatient care in the Division of Pediatric Dermatology, there is a new process in place to assess the volume and acuity of outpatient referrals.

We would like to briefly explain our current process (see back of page) in order to clarify any confusion or misconceptions. As this process is under frequent review and revision, please contact us at dermatology@cchmc.org should you have any specific feedback so that we may better refine the scheduling process.

Our scheduling process....



Referrals

- Patients are scheduled by provider referral only; we do not accept self-referrals at this time.
- Referrals should be made by going to www.cincinnatichildrens.org/consults or by completing the "Request for Specialty Services" form, and faxed to 513-803-1111.
- In order to allow us to prioritize patients with more complicated dermatologic issues who cannot receive appropriate care within the community, we request that patients with routine dermatologic issues such as acne, eczema, warts, tinea (ringworm), molluscum, folliculitis/furuncles, seborrheic dermatitis/dandruff, and diaper rash be initially evaluated and managed by their primary care provider.

Scheduling

- All referrals are reviewed by our clinical staff and patients are scheduled based on assessment of acuity.
- For pediatric patients with complicated or unusual dermatologic issues, appropriate triage and scheduling depends upon receiving a detailed summary of the patient's issues and the specific dermatologic question on the referral.
- Pertinent medical records should be included with the referral. For patients who have already been evaluated by another dermatologist or other specialist, we will need copies of the pertinent medical records and can assist the family or caregiver, with requesting records, if needed.
- Once the referral has been processed and reviewed by our clinical staff, our office will contact the caregiver to schedule the appointment within the appropriate time frame.

Patient 18 Years of Age and Older

- We are unable to see patients 18 years of age and older at this time.
- In general, patients 18 years of age and older should be referred to a general dermatologist. UC has an excellent dermatology practice. Our office can assist with locating a general dermatologist, if needed.

Resources

We are diligently working to provide education materials regarding routine dermatological issues to our community providers. Please be sure to check for updates on

<http://www.cincinnatichildrens.org/service/d/dermatology/default/>

We are also available to provide in-service training and education to those practices that are interested. Please direct any questions or education requests to dermatology@cchmc.org.

Thank You!

We greatly appreciate the support and patience of all providers within our community as we try to improve both our access to Pediatric Dermatology services and the overall quality of our care. Please let us know if you have any specific questions or concerns regarding our referral process or our services in general.

