Cincinnati Children's

At a Glance...

Psychiatric Intake Response Center

Division of Child & Adolescent Psychiatry

Phone: 513.636.4124

What is the Psychiatric Intake Response Center (PIRC)?
PIRC is the entrance for all psychiatric service at CCHMC. Access psychiatric services at CCHMC, by calling 513-636-4124, 24 hours a day, 7 days a week.

Who is PIRC?
- Licensed independent social workers /clinical counselors
- Board Certified and Licensed Psychiatrist
- Intake Coordinator
- Customer Service Representative/Financial Service Representative
- Consult Psychiatric Team – Psychiatric Residents

What Does PIRC Do?
1. Completes all emergency psychiatric assessments in the Burnet and Liberty Emergency Departments.
2. FY10 > 4,050
3. Coordinates all request for direct admissions to CCHMC psychiatric inpatient unit. FY10 >291
4. Triages calls from community providers & families FY10 ~100,000 calls received.
5. Schedules all new CCHMC psychiatry outpatient appointments. FY10 ~1,000
6. Obtains all necessary insurance pre-certification. FY10 ~3,000

What PIRC Does Not Do
1. Home visits
2. Provide transportation
3. Prescribe/refill psychiatric medications from emergency department

How do I use the PIRC for my clients/families?
1. To request psychiatric admission -
- Emergency Department: Patient is currently in crisis and is evaluated through the emergency department to determine appropriate level of care.
- Direct Admission: PIRC staff will collect clinical information from you to determine if the patient is an option for a direct admission and bypass the ED
2. If you are not sure if psychiatric hospitalization is appropriate.
3. To discuss treatment options for patient?

What happens if I call PIRC and a clinician is not available?
- Non-emergent concerns: Leave your name, patient name, DOB a phone number where you can be reached and brief description of patient clinical concern.
- Emergent concerns: Call or 911 or instruct family to transport to nearest emergency department.

What happens if my client is in need of psychiatric hospitalization and CCHMC does not have an available bed?
- PIRC may refer you and your client to another facility.
- Although CCHMC does not have a wait list for inpatient psychiatry, you can continue to contact PIRC daily to check on bed status.
- If emergent and the client has significant risk concerns – the only option may be to transport the client to the nearest emergency department.