

MyChart facts

What is MyChart?

MyChart is a mini-view of your/your child's Cincinnati Children's medical information. You can enter a password and see MyChart on the Web. It's **free** at Cincinnati Children's.

What's in MyChart?

In MyChart, you can view:

- Appointments scheduled at Cincinnati Children's
- Past appointments and the instructions you were given (your After Visit Summary)
- Current medications and the instructions for them
- Results for most tests or labs, like blood tests or x-rays
- Current medical problems, also known as diagnoses
- Allergies (like peanuts or bee stings)
- Immunizations (like flu shots)
- Medical history information provided (like conditions that run in the family)
- Admissions (hospital stays) and the instructions given when you left (discharge instructions)

Why would I want to see this medical information?

Everything you can see in MyChart is about you/your child. By learning more about these health records and condition(s), you can be part of conversations about your/your child's care and you can make more informed decisions.

Who can use MyChart?

- **Patients 12 or under:** Parents/guardians register for MyChart. We suggest parents/guardians and patients 12 or under view MyChart together as appropriate.
- **Patients 13 to 17:** For legal reasons, patients 13–17 must assent for their parent/guardian to have MyChart access to their records. Patients 13–17 can get their own MyChart account, but not unless a parent also has access.
- **Patients 18 or older:** Patients over 18 must sign up for their own MyChart account unless they have a developmental disability—then special rules may apply. Please ask someone if you need more information.

How do I get a MyChart account?

Just ask for a MyChart account at any Cincinnati Children's clinic including the neighborhood locations. If you're a patient under 18, you'll need your parent or guardian with you. The front desk staff will give you instructions and a code to set up your account; just follow the instructions and go online within 14 days to turn on your account.

How do I ask a question?

Friendly Cincinnati Children's staff will be glad to answer your questions about MyChart or help you set up your account. Just call us at 513-636-5019 or 1-877-508-7607 (toll free). You can also email mychart@cchmc.org.