Cincinnati Children's

Division of Child & Adolescent Psychiatry

Psychiatry Patient Referral at High Volume Times

Helping Patients with Psychiatric Needs during Emergency Department (ED) High Volume Times

Psychiatric Intake Response Center (PIRC) Scheduled Assessment within 24 Hours of Referral

- Meet one-on-one with a Licensed Therapist for triage to appropriate level of care
- Move patient into treatment faster by avoiding ED wait time
- Appointment will be held at Cincinnati Children's Psychiatry location: Burnet, Liberty or College Hill Campus

In anticipation of the increase in clinical demands in our ED we are working to improve access for patients in need of behavioral and mental health services. For families with children/adolescents in need of mental health services we encourage providers to refer directly to our PIRC. Our PIRC team, which is staffed 24/7, will help navigate patients with psychiatric needs to the right services needed at the right time.

How to Refer Psychiatric Patients During ED High Volume Times

For a patient experiencing a mental health crisis contact PIRC. A PIRC team member will help to streamline care, improve patient/family experience and keep everyone safe by navigating next steps.

Scheduled Assessment within 24 hours:

Step 1. Provider to call PIRC 513-636-4124
Step 2. Provider gives PIRC clinical information and shares patient concerns
Step 3. PIRC connects with patient's family
Step 4. PIRC schedules appointment within 24 hours - family availability can impact appointment time
Step 5. PIRC calls provider to share outcome of scheduled patient appointment

For patients in need of urgent medical care (i.e. ingestion) please refer to the ED or call 911.

For more additional information please contact the PIRC team at 513-636-4124.