

Psychiatry Inpatient

Helpful Things to Know

INFORMATION FOR PATIENTS ADMITTED TO CINCINNATI CHILDREN'S INPATIENT PSYCHIATRY

This sheet will provide you with some information to help you and your child get ready to get care on a mental health, inpatient unit. When you get to the unit, information will be given to you during the intake, and you will have a chance to ask questions.

Why does my child have an ID number?

This number is a safety measure to protect the confidentiality of your child. You and any visitors that you allow your child to have must have this ID number in order to visit, call or get information about your child.

What is a psychiatric unit like?

Your child is placed on a unit best suited to meet their age and developmental needs. All units are locked for safety reasons. Up to 12 beds are on each unit, but the number of patients varies. Your child may have a roommate.

What do they do all day?

Your child will have a psychiatric evaluation within 24 hours of arrival on the unit (Monday – Friday). Your child also participates in daily group and individual therapy. Family care meetings are also scheduled during their stay.

How do we get there?

Your child must be transported from the emergency room to the unit by life squad for safety reasons (unless seen at Burnet Ave. and admitted to A4C2). One parent may ride in the squad with their child or follow in their own car. If you ride in the squad you must arrange your own transportation home. The parent must go to the unit to complete admitting paperwork and sign consents unless other arrangements are made in advance with the unit's nurse. Directions are on the back of this sheet.

What do we bring?

Your child will wear hospital clothing in the emergency room and initially on the unit. After the initial evaluation by the unit nurse they may wear a white t-shirt or their own clothing. You may bring comfort items from home, but additional items that are not permitted will be discussed with you at intake. It is also helpful to have a list of medications to share with the intake nurse.

PATIENT NAME

BUILDING NAME

UNIT

PHONE NUMBER

DOCTOR

ID NUMBER

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VISITING HOURS: EVERYDAY 8AM TO 8PM

All visitors must sign in at the nurse's station and may be required to show identification. Brothers and sisters are invited to visit during visiting hours, but must remain under parent supervision at all times. During flu season, visiting may be restricted to children (ages 14 or older) and adults.

- When entering the unit, siblings must get a visitor sticker (patient label) and display it on them until exiting the unit. The sticker may be obtained at the nurse's station.
- Other visitors must be approved by parent/guardian and have child's identification number.
- Please feel free to talk with staff at any time if you have questions or need help with your child's emotions or behaviors during visit.
- The number of visitors allowed at one time will depend on your child's treatment plan and the needs of the youth on the unit. Two to four visitors at one time is a suggested number.

WHAT TO EXPECT DURING THE BILLING PROCESS

When your child is admitted to Cincinnati Children's, we use the insurance information you provide during registration to process your account. Your insurer will also let you know your co-pay amount, so you'll know exactly how much you are expected to pay when your child has an appointment. As your child receives treatment and services at Cincinnati Children's, we submit bills to your insurance provider. If they do not pay in a reasonable amount of time or do not cover the entire cost of your bill, we may contact your insurance company again. We may also contact you for help in processing your insurance claim.



CINCINNATI CHILDREN'S COLLEGE HILL CAMPUS

5642 Hamilton Avenue, MLC6015
Cincinnati, OH 45224
Location "P"
P: 513-636-0800

Inpatient Units

P2 West: 513-636-5910
P3 South: 513-636-1934
P3 North: 513-636-0878
P3 East: 513-803-2600
P3 West: 513-636-0883
P3 SouthWest: 513-803-0825

Partial Hospital Program (PHP)

P: 513-803-0865



CINCINNATI CHILDREN'S BURNET CAMPUS

3333 Burnet Avenue, MLC3014
Cincinnati, OH 45229
Location "A"

Inpatient Unit

A4Central: 513-636-5565



CINCINNATI CHILDREN'S LINDNER CENTER OF HOPE

4075 Old Western Row Road
Mason, OH 45040
P: 513-536-4673



Referral Line: Psychiatric Intake Response Center (PIRC)

24 hours/7 days a week P: 513-636-4124
psychiatryresponse@cchmc.org