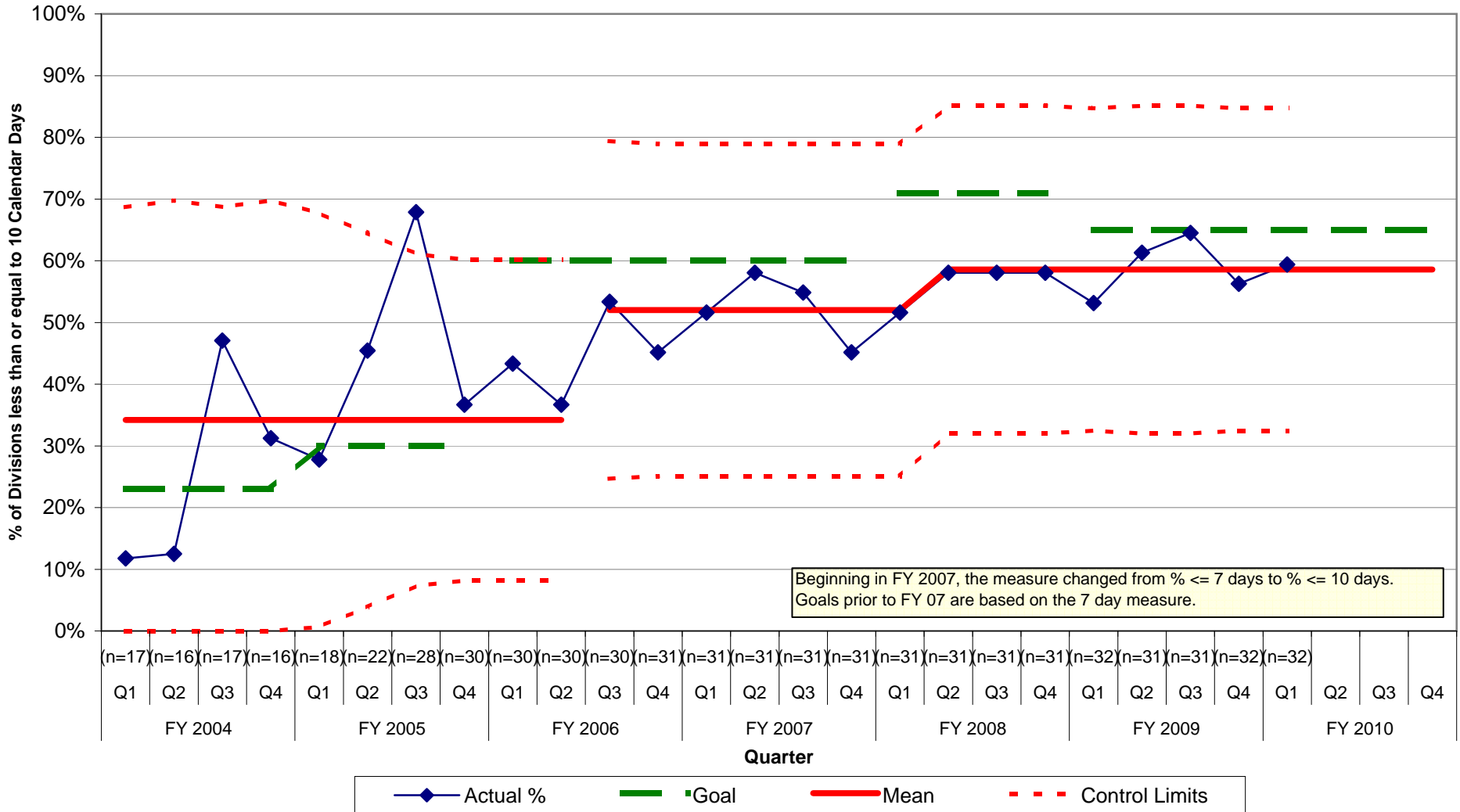


Wait for 3rd Next Available Appointment for New Visits*

% Divisions \leq 10 Days

P Chart



*Current measure is for clinic visit type that represents the highest new visit volume. Fiscal year 2004 clinics are call center clinics only.