

Granting Access to Other People



You may grant or cancel access to *My Care Connection* at any time.

You may choose to grant or cancel access to your medical information on *My Care Connection* to anyone you wish.

To grant access to *My Care Connection*, visit:

www.cincinnatichildrens.org/portal for instructions and to download a form.

To cancel or change authorization, simply send a written request to the Health Information Management department at Cincinnati Children's:

Cincinnati Children's Hospital
Medical Center
3333 Burnet Avenue
Cincinnati, OH 45229

Who Do I Contact With Questions?

If you have questions concerning access to your medical records through *My Care Connection*, please contact:

Diabetes: 513-636-2444
Rheumatology: 513-636-4676
Cystic Fibrosis: 513-636-6771
Kidney Transplant: 513-636-4531
Liver Transplant: 513-636-4955
Toll-free: 1-800-344-2462

Hours: Monday – Friday
8:30 am - 4:30 pm



For More Information, Please Contact:

Cincinnati Children's Hospital Medical Center
Health Information Management

513-636-8233

Growing Through Knowing

Taking Charge of Your Medical Care:

Continuing Access to *My Care Connection* After You Turn 18

Knowing Notes



 Cincinnati Children's
change the outcome®

Can I Access the Portal if I am Away at College?

You can get into your medical records using *My Care Connection* at any time of day and from any location. Simply go to:

<https://mycareconnection.cchmc.org/MyCareConnection/login.aspx>.

Type in your user name and password and you are ready to go.

Can the Student Health Department at my School Access the Portal?

You can give the Student Health Department your medical information by:

- Printing information from your *My Care Connection* to give to them
- Giving a member of the Student Health Department authorization to the portal



Will My Access to *My Care Connection* Change When I Turn 18?

Your user ID and password will remain active. If you don't have your own user ID and password, we can create one for you.

Will My Parent or Guardian Still Have Access to the Portal When I Turn 18?

When you turn 18, you become your own legal guardian by default. That means you can decide who has access to your health information on *My Care Connection*.

You can grant or cancel authorization to your records in *My Care Connection* at any time.



When you turn 18, you become your own legal guardian.



You can choose who has access to your health information.

Can I Sign the Authorization Form Before my 18th Birthday?

Because you need to be an adult to sign the authorization form, please wait until your 18th birthday (or after) to sign the authorization form.

What will Happen if I Do Not Sign the Authorization Form?

Unless we receive authorization from you, access to your health information on *My Care Connection* will be turned off to anyone who had access before your 18th birthday.