

Expert Care When Your Child Needs It

For non-emergency illnesses and injuries:

Call your child's primary care provider. Many pediatric providers offer after-hours support and can direct next steps over the phone. When that is not possible, Cincinnati Children's Urgent Care can help.

For serious or life-threatening illnesses and injuries:

Call 911 or go to the Emergency Department right away.

Treated by your Primary Care Provider, or Urgent Care if needed:

- Allergies
- Asthma attack (minor)
- Broken bone (skin intact)
- Burn (minor)
- Colds
- Cough
- Cut (minor)
- Diarrhea
- Dizziness
- Dog bite (minor)
- Earache and ear infection
- Fever (child over 2 months old)
- Headache
- Head injury (minor & without loss of consciousness)
- Insect bite
- Nausea / vomiting
- Pink eye
- Rash
- Sore throat
- Sprain or strain
- Stitches
- Stomach pain (mild)
- Urinary infection

Treated in the Emergency Department:

- Abscess needing drainage
- Allergic reaction (severe) / Anaphylaxis
- Asthma attack (severe)
- Bleeding that won't stop
- Breathing trouble
- Broken bone (bone sticking out of skin)
- Burn (severe)
- Cast problems (wet or soiled)
- Cut (severe)
- Dehydration
- Fainting
- Fever (child under 2 months old)
- Headache (migraine)
- Head injury (severe)
- Mental health evaluation (urgent)*
- Pneumonia
- Poisoning
- Seizure
- Shock
- Stomach pain (severe)
- Swallowed object

**For urgent mental health concerns, Cincinnati Children's Psychiatry Intake Response Center (PIRC) offers immediate, 24/7 crisis assistance. If it is safe to do so, please call PIRC at 513-636-4124 before going to the Emergency Department.*

This is a general guide to help parents make healthcare decisions for their children. Please call your child's primary care provider for advice specific to your child's illness or injury.

Cincinnati Children's Urgent Care

For locations and hours, visit cincinnatichildrens.org/urgent



You can even save your spot in line by using the "Save My Spot" feature.

This option helps to shorten the wait for care, often by as much as an hour.

Cincinnati Children's Emergency Services



Burnet Campus Emergency Department
513-636-4200
3401 Burnet Avenue
Cincinnati, OH 45229

Liberty Campus Emergency Department
513-636-3200
7777 Yankee Road, Building A
Liberty Township, OH 45044



Cincinnati Children's Urgent Care

When your child is sick or injured, always call your child's primary care provider first, even after regular business hours. Your doctor knows your child best and can help you decide what to do next. When that is not possible, our urgent cares are nearby to help.

If your child's situation is serious or life-threatening, call 911 or go to the Emergency Department right away.

Why should you choose a pediatric urgent care?

Urgent care providers specialize in children and treat a long list of illnesses and injuries (see reverse side).

Our urgent care facilities offer:

- Walk-in service—no need to call ahead
- "Save My Spot" option that allows you to wait at home
- Five locations to choose from
- Lower costs with lower co-pays than emergency visits
- Follow-up with your child's primary care provider after your visit, so the provider has a complete picture of your child's health

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24-Hour Emergency Services

If it's serious or life-threatening, call 911 or go to the Emergency Department right away. We have two open 24/7: Burnet Campus and Liberty Campus.

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