

Pursuing Our  
Potential Together



**2025** | Community Impact Report





Cover: Cincinnati Children's patient Aaliyah with her dad, Jeff.  
This page: Aaliyah and her brother, Alexander, and parents, Jeff and Alysia, walk through the Burnet Campus in Avondale.

Cincinnati Children's, one of the oldest pediatric health systems in the United States, was established in 1883 by three compassionate women who converted a three-bedroom house in Walnut Hills into a small hospital for children. Over the years, Cincinnati Children's has become a world leader in pediatric healthcare, research and education.

**Our Vision** is to be *the* leader in improving child health.

**Our Mission** is to improve child health and transform delivery of care through fully integrated, globally recognized research, education and innovation.

For patients from our community, the nation and the world, the care we provide will achieve the best:

- Medical and quality-of-life **outcomes**
- Patient and family **experience**
- **Value**

today and in the future.

Note: This report covers Cincinnati Children's 2025 fiscal year (FY25), which ran from July 1, 2024, to June 30, 2025.

# Dear Friends,

At Cincinnati Children’s, we frequently ask, “How might we?” Every member of our nearly 20,000-person team is always looking for opportunities to innovate, improve and partner so that we can increase and amplify our impact on child health.

In this year’s Community Impact Report, you’ll find stories and data highlighting how Cincinnati Children’s is doing just that. We’re working together to achieve our vision to be the leader in improving child health, following intentional pathways outlined in our Pursuing Our Potential Together strategic plan. As we look forward to our 150th birthday in 2033, our teams are achieving within our four priority areas: Care, Community, Cure and Culture. Some examples of our progress include:

**Care:** Our cancer program, one of three Cincinnati Children’s programs ranked No. 1 by *U.S. News & World Report*, offers hope for children from all over the world, and our new clinical care locations are improving access to care closer to home.

**Community:** The Mobile Care Center provides world-class care to children directly where they live, attend school and play, and our annual Discovery Day event allows young people to learn more about science, research innovation and healthcare careers.

**Cure:** The Roadmap for Emotional Health Project integrates mental health care into the routine visits of children with chronic conditions such as sickle cell disease, epilepsy and congenital heart disease.

**Culture:** Our Office of Well-Being enables a more holistic approach to supporting our employees so that they can thrive while caring for our patients and families.

The personalized care, expertise and compassion of our dedicated employees are some of the reasons Cincinnati Children’s has been recognized as one of the top 10 children’s hospitals in the nation by *U.S. News & World Report* for 16 straight years. This year we were ranked No. 1 in cancer care, gastroenterology and GI surgery, and diabetes and endocrinology. As we look ahead, we remain committed to supporting our employees, educating our future workforce, discovering the next breakthroughs and providing the best care to patients both in Cincinnati and around the world.



**Above:** “Wings of Hope,” located at Cincinnati Children’s Crestview Hills, was created by artist Andy Perez in collaboration with families, our staff and Kolar Design. The staff painted the paper textures, which the artist then cut into shapes and used for the final collage. The artwork expresses the concept of “Play Together with Friends,” with multiple animals playing and interacting. The objective was to showcase this play by using the natural settings and wildlife of Northern Kentucky. Read more about the opening of our Crestview Hills location on page 8.



**Steve Davis, MD, MMM**  
President and Chief Executive Officer



**Evaline Alessandrini, MD, MSCE**  
Chief Operating Officer



# Pursuing Our Potential Together

Cincinnati Children’s launched Pursuing Our Potential Together (POPT) to accelerate our work in the areas of Care, Community, Cure and Culture by 2033, when the health system will celebrate its 150th birthday. By advancing efforts in these areas, Cincinnati Children’s will improve child health so all kids can pursue their potential.



# Ensuring That Every Child in Our Region Can be Healthy

In addition to providing our patients with world-class care, we are committed to ensuring that all children in our region reach their full potential, whether or not they receive care at Cincinnati Children's.

Our Office of Population Health & Health Equity works to help all children live healthier by delivering excellent, affordable healthcare close to home, improving health outcomes for children with physical and behavioral health needs, and being the leader in pediatric population health research and innovation.

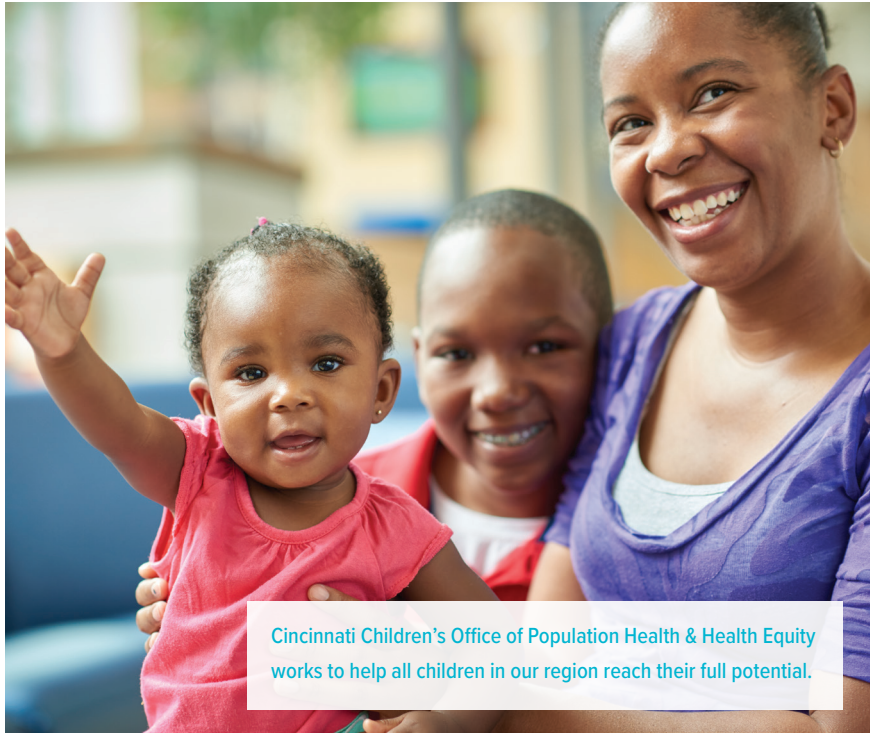
“When we bring together clinical excellence, data and community partnership, we can ensure that every child—regardless of ZIP code—has a path to full potential,” says Kim Kaas, Cincinnati Children's chief population health officer. “Population health is how we move from caring for individual patients to improving outcomes for entire communities.”

Through our HealthVine program, we help Southwestern Ohio families find the right providers, specialists and mental health professionals, schedule and attend appointments, fill prescriptions, and ensure continuity and coordination of care. Our Health Equity Network optimizes care for children across our region who have asthma, sickle cell disease, diabetes or other chronic conditions.

“HealthVine helps families navigate a complex healthcare system so that their child doesn't fall through the cracks,” says Jennifer Treasure, MD, HealthVine medical director. “We remove barriers, coordinate care and connect families to the resources they need so their children can thrive.”

This year we opened several new pediatric primary care practices and a new school-based health center (see page 8). We also measure outcomes across our entire pediatric population and continually redesign care to better support patients, families and communities—delivering high-quality care at an effective cost.

Our commitment to population health is one way we work toward our goal to have Greater Cincinnati's children be the healthiest in the nation.

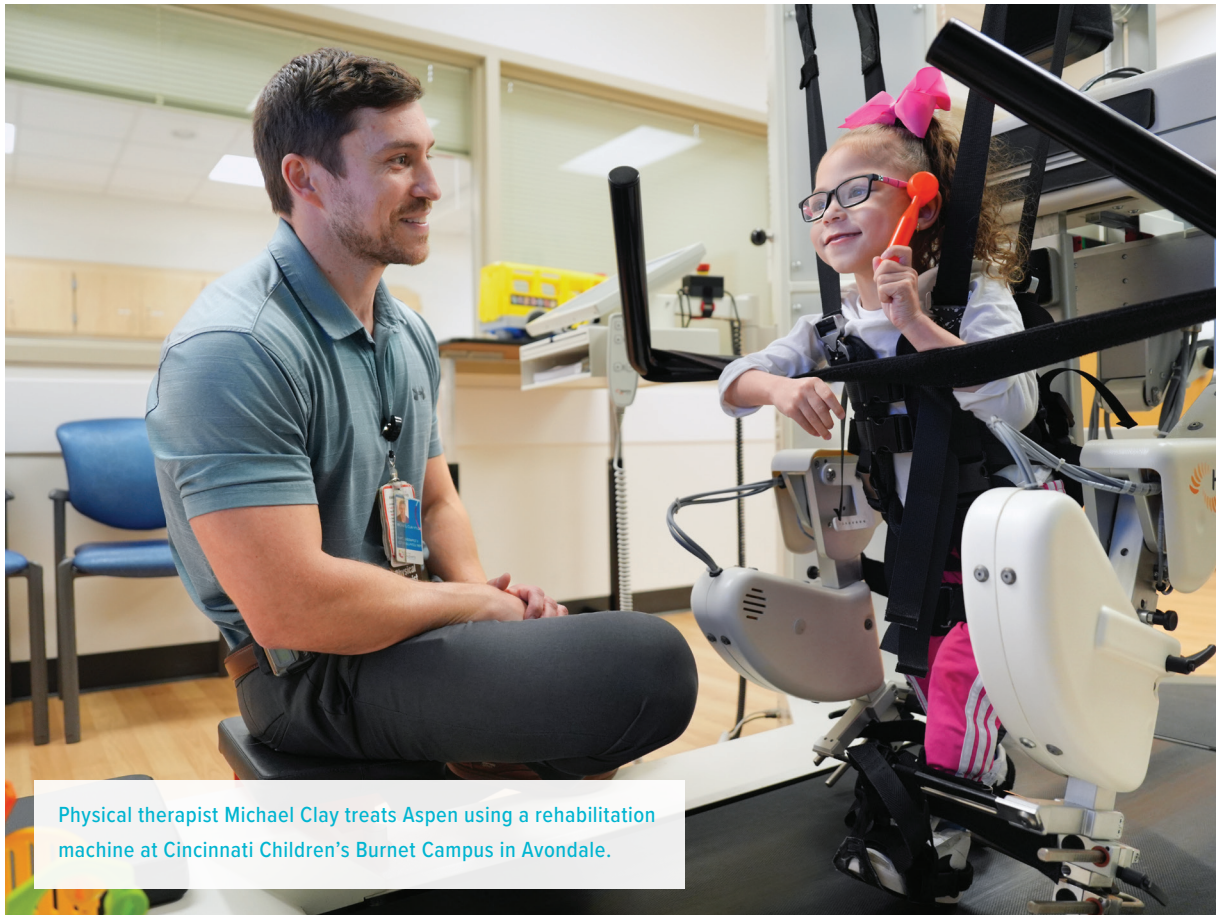


Cincinnati Children's Office of Population Health & Health Equity works to help all children in our region reach their full potential.



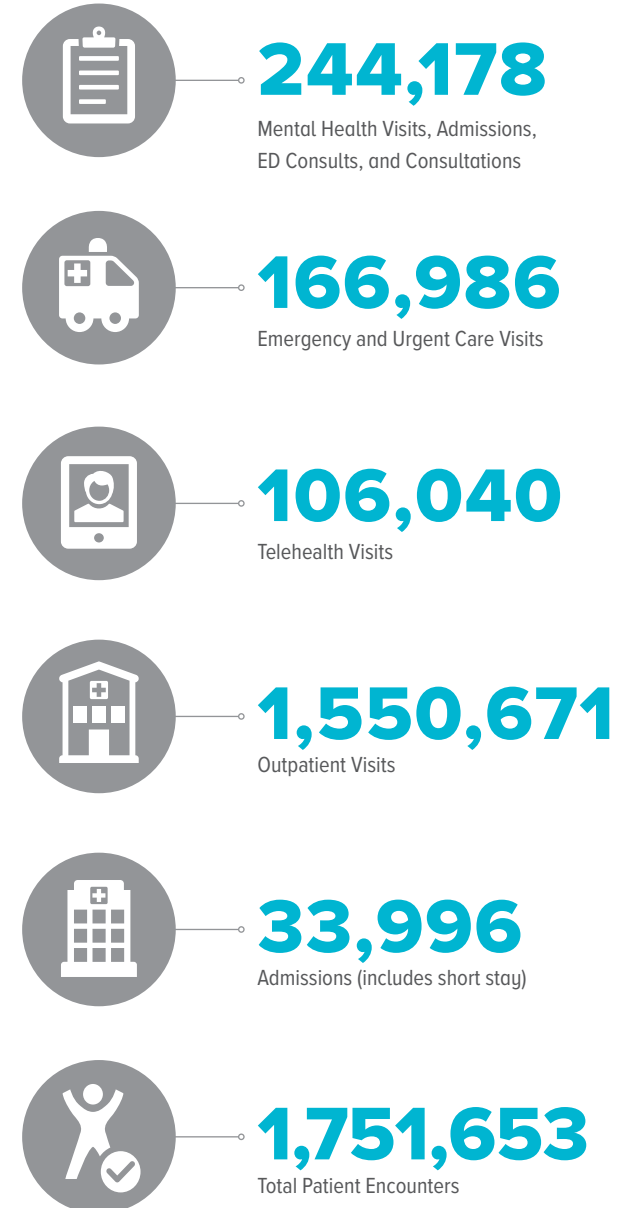
Our HealthVine program helps Southwestern Ohio children and families find the right providers and ensures coordination of care.

As one of the nation's largest pediatric primary and specialty care health systems, we are reimagining care because we believe all children should have access to high-quality treatment. As we continue to grow to accommodate the needs of our region, we are evolving our approach to delivering care. This includes how we personalize treatment and bring the most appropriate care to our patients, meeting them where they are. We are pushing ourselves to develop a concept of care that can be scaled, delivers the best outcomes, increases affordability and convenience, and extends our reach.



Physical therapist Michael Clay treats Aspen using a rehabilitation machine at Cincinnati Children's Burnet Campus in Avondale.

## PATIENT CARE IMPACT FY25\*



\*July 1, 2024, to June 30, 2025

# Top-Ranked Cancer Care Offers Hope to Kids Around the World

Cincinnati Children's cancer care experts provide sophisticated, family-centered treatments and conduct cutting-edge research. For the third straight year, Cincinnati Children's has been ranked No. 1 in the nation for pediatric cancer care by *U.S. News & World Report*.

Our high level of care provides hope for many patients from all over the world, including Noah and his family. At age 4, Noah was diagnosed with a Wilms tumor, a rare form of kidney cancer.

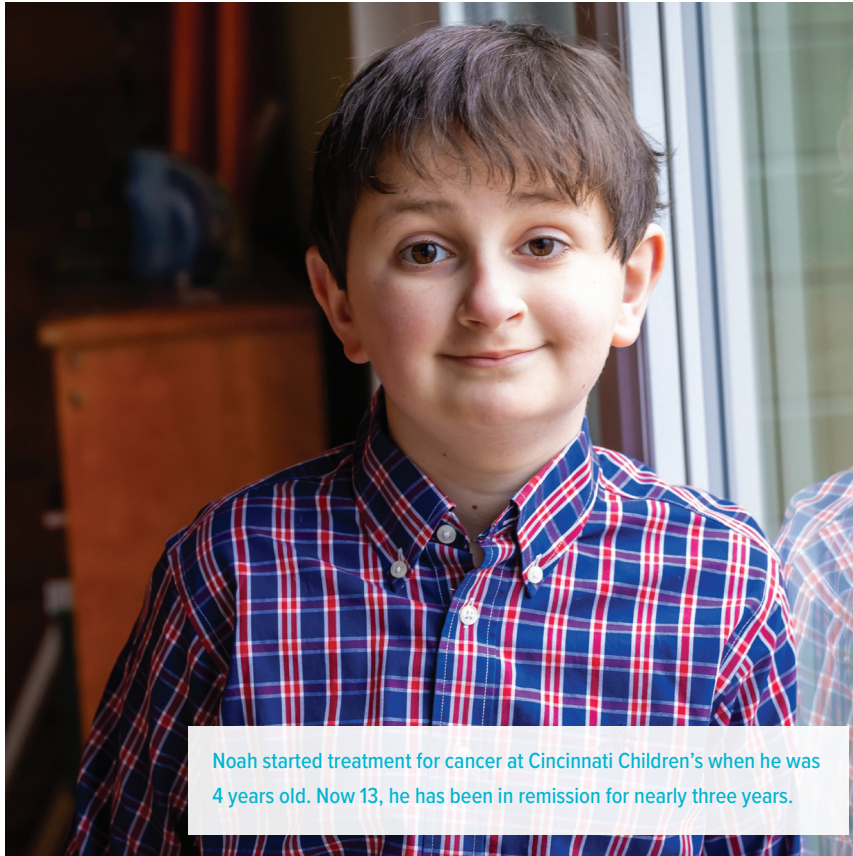
Noah's care team included a nurse practitioner, a registered nurse who was his care manager, a social worker and a primary oncologist. Though surgery to remove Noah's kidney was successful, his Stage 4 cancer came back in his lungs four times over four years.

During that time, Noah had multiple surgeries and underwent several courses of chemotherapy and radiation therapy. A weekly meeting of oncologists, radiologists, surgeons and other physicians reviewed Noah's case multiple times and determined the best treatment. Noah tried new medicines by participating in clinical trials managed by Cincinnati Children's.

"When a child is diagnosed with cancer, their family's world stops," says Katherine Somers, MD, Noah's primary oncologist. "My priority as an oncologist is to efficiently assemble and guide the team of expert leaders needed to start on the pathway to treatment and hopefully to cure."

Noah, who is now 13, has been in remission for nearly three years. He just finished seventh grade and enjoys hanging out and gaming with his friends. In school, he excels in English and advanced math and has tested into algebra. He has followed his older sister into music, playing the flute in concert band. Noah sees Dr. Somers every three to four months for follow-up scans.

"Everyone on Noah's care team at Cincinnati Children's has been so committed," says Michael Mattingly, Noah's dad. "We're grateful that they've given us many more years with Noah."



Noah started treatment for cancer at Cincinnati Children's when he was 4 years old. Now 13, he has been in remission for nearly three years.



Noah plays tic-tac-toe with his younger sister, Anna.

# Bringing Care Closer to Home Throughout the Greater Cincinnati and Northern Kentucky Region



The Union location in Boone County offers behavioral health counselors, lab services, X-ray and ultrasound.

In pursuit of our vision to be the leader in improving child health, Cincinnati Children's continually looks for opportunities to bring care closer to home for children and families. This year, we opened several innovative locations throughout the region.

Our **Brandon and Kelly Janszen Union** building is the first location in Northern Kentucky to offer both primary and specialty care. The Boone County facility, named for donors whose niece has received care from Cincinnati Children's for many years, features important complements to primary care—including behavioral health counselors, lab services, X-ray and ultrasound—along with numerous specialty clinics.

In Kenton County, we opened our first urgent care in Northern Kentucky at our renovated **Crestview Hills** location. The urgent care offers after-hours and weekend visits with medical providers who specialize in pediatrics.

In Ohio, our **Eastgate** location provides improved access for families in Clermont County and other counties east of Cincinnati, parts of Northern Kentucky and West Virginia. The new medical building, located prominently along Interstate 275 near Ohio 32, features specialty clinics, behavioral health care including partial hospitalization services, outpatient surgery and an urgent care with evening and weekend hours.

"Some of the same surgeons and other medical providers who care for pediatric patients at our main campus in the city will now see patients at our new locations," says Evaline Alessandrini, MD, MSCE, Cincinnati Children's chief operating officer.

Eastgate also offers X-ray and ultrasound, lab services, a pharmacy and a nutrition clinic.

"I feel so grateful to have a location close to us with such a kind staff," says one parent who used Eastgate's urgent care. "We had never been to Cincinnati Children's before, and everything went so smoothly. The nurse and doctor were so kind, and we didn't have to wait long."



Our Brandon and Kelly Janszen Union building is the first location in Northern Kentucky to offer both primary and specialty care.



Tina Gabbard, MD, and Jeffrey Manser, MD, provide pediatric primary care in Wilmington, our first location in Clinton County.



Cincinnati Children's Eastgate features outpatient surgery, specialty clinics, behavioral health care including partial hospitalization, an urgent care and more.

Our new school-based health center at **New Richmond** Schools in rural Clermont County provides primary care, chronic condition management, well checks and sports physicals.

“About one-third of the students in our district don’t have a primary care medical provider, and our new school-based health center makes vital services convenient to local families,” says Paul Daniels, superintendent of the New Richmond Exempted Village School District.

The center, which is open to any child in the area, allows the district’s nearly 2,000 students to return to the classroom quickly and avoid unnecessary emergency department visits.

We also have expanded our pediatric primary care practices this year. Longtime local pediatricians Jeffrey Manser, MD, and Tina Gabbard, MD, now serve children at our **Wilmington** location. It’s the only pediatric-specific primary care office in the city and Cincinnati Children’s first location in Clinton County. In addition, our **Loveland** location offers regular checkups, sick visits, preventive screenings and vaccinations in northeastern Hamilton County.

Visit [cincinnatichildrens.org/locations](https://cincinnatichildrens.org/locations) or scan the QR code to learn more about these locations or to make an appointment.





# Community | Community Investment Impact

In support of our mission, we reach beyond our walls to improve outcomes for all children in the region, regardless of their background, circumstance or whether they receive care at Cincinnati Children’s. We are committed to connecting, building trust and collaborating with schools, community organizations, health partners and other stakeholders throughout the region. Through our Volunteer Ambassador program, our employees engage directly with children and families to enhance our communities. Cincinnati Children’s robust community engagement efforts support our mission and create a healthier place for children to grow and thrive.



Dental providers perform screenings at Cincinnati Public Schools’ Back-to-School Fest in Washington Park.

## COMMUNITY IMPACT FY25\*



**123**

Community Outreach Events



**92,209**

Children and Families Reached Through Community Outreach



**2,358**

Cincinnati Children’s Employee Volunteers Engaged



**1,750**

Community Engagement in Workforce Development



**3,388**

Employee Donors to Community Giving Campaigns



**\$1,157,398**

Employee Donations to Community Giving Campaigns

*\*July 1, 2024, to June 30, 2025*

# Mobile Care Center Improves Access to High-Quality Care

For some families, transportation can be a barrier to receiving healthcare. That's why we take our world-class care directly to where children live, attend school and play. Cincinnati Children's Mobile Care Center provides the right care at the right place by the right team.

The 38-foot-long vehicle is equipped to offer services related to pediatric cardiology, allergy and immunology, audiology, endocrinology, dermatology, sports medicine and adolescent medicine. The Mobile Care Center visits numerous urban, suburban and rural locations across Greater Cincinnati each month. It also provides screenings during health fairs.

“Our mission is to have our Mobile Care Center out in communities to increase access for families that might have difficulty traveling to our locations,” says Becky Taylor, operations manager. “This innovative way to deliver care to our communities builds trust and offers convenience and ease of access for our patients to achieve better outcomes.”

In one specialty the Mobile Care Center is truly unique: it's the only pediatric dermatology mobile clinic in the world. Advanced practice providers Kelly Harris and Laura Trueman have seen more 1,657 patients at the three schools where they offer dermatology services.

The handicap-accessible Mobile Care Center features two private exam rooms, medical and diagnostic testing equipment for select services, and laboratory testing capabilities. It also enables medical providers to securely access the health care records of patients who have been seen at one of our hospitals or other locations. Mobile Care Center patients receive the same high-quality care delivered by the same providers at those other locations.

One Adams County family shared that the Mobile Care Center reduced travel time by more than 20 minutes each way and removed the stress of traveling into the city. They experienced the warm, welcoming, convenient environment that the Mobile Care Center was designed to provide.



A child undergoes a vision screening inside the Mobile Care Center at the Adams County Health Fair.



The Mobile Care Center delivers the same high-quality care that patients receive at our other locations.

# Cincinnati Children's Invites Young People to Learn About Science and Healthcare Careers



Seventh-grader Jedidiah peers through a microscope in the zebrafish lab.

Our life-changing and life-saving research is one reason Cincinnati Children's is consistently recognized as one of the world's best pediatric health systems. Each year we share our passion for discovery by inviting kids and their families to our Burnet Campus to learn more about research, science and healthcare.

During Discovery Day, young people from the community visit working science labs and interact with researchers, scientists and health professionals. During the 2025 event, elementary school students learned about lab safety and saw parts of a cell through a microscope. Middle and high school students observed zebrafish used to study heart development and regeneration.

In addition, students participated in pulmonary function tests with the respiratory therapy team and observed the 3D printing of a foot bone by Digital Experience Center staff. They played a trivia game with Mental and Behavioral Health Institute staff, engaged in occupational and physical therapy exercises, and learned about the Post Anesthesia Care Unit.



Objects created using a 3D printer are shared by the Digital Experience Center.



A student pumps a breathing mask during Discovery Day.



A Cincinnati Children's scientist and student observe zebrafish.

“Discovery Day is a great way to let young people know about the many career opportunities available in healthcare and hospital settings,” says Monica Mitchell, PhD, a pediatric psychologist who is assistant vice president for Community Relations.

“Events such as Discovery Day introduce young people to role models in the field of science, which might inspire them to pursue careers in research and healthcare,” says Leah Kottyan, PhD, director of Cincinnati Children’s Center for Autoimmune Genomics and Etiology and a co-founder of the event. Discovery Day also builds trust and participation in research.


“It was really cool to see how people work and what they do for a living, and it also gave me ideas about what I want to be when I grow up,” seventh-grader Shannon said after the 2025 event, where she enjoyed the respiratory therapy activities and visiting the zebrafish lab.

Attendance has grown steadily to more than 150 participants in Discovery Day’s third year. More than 50 research staff and volunteers came together to make it a great day for children and teens. Future events are planned through 2032.

“Some people just dream of having this opportunity to see different things that scientists do,” seventh-grader Jedidiah said after the 2025 event. “I’m very lucky to have this opportunity.”



## Cincinnati Children's Community Benefit



Cincinnati Children's patients and brothers Imron (left) and Kamron (right) at the Burnet Campus.

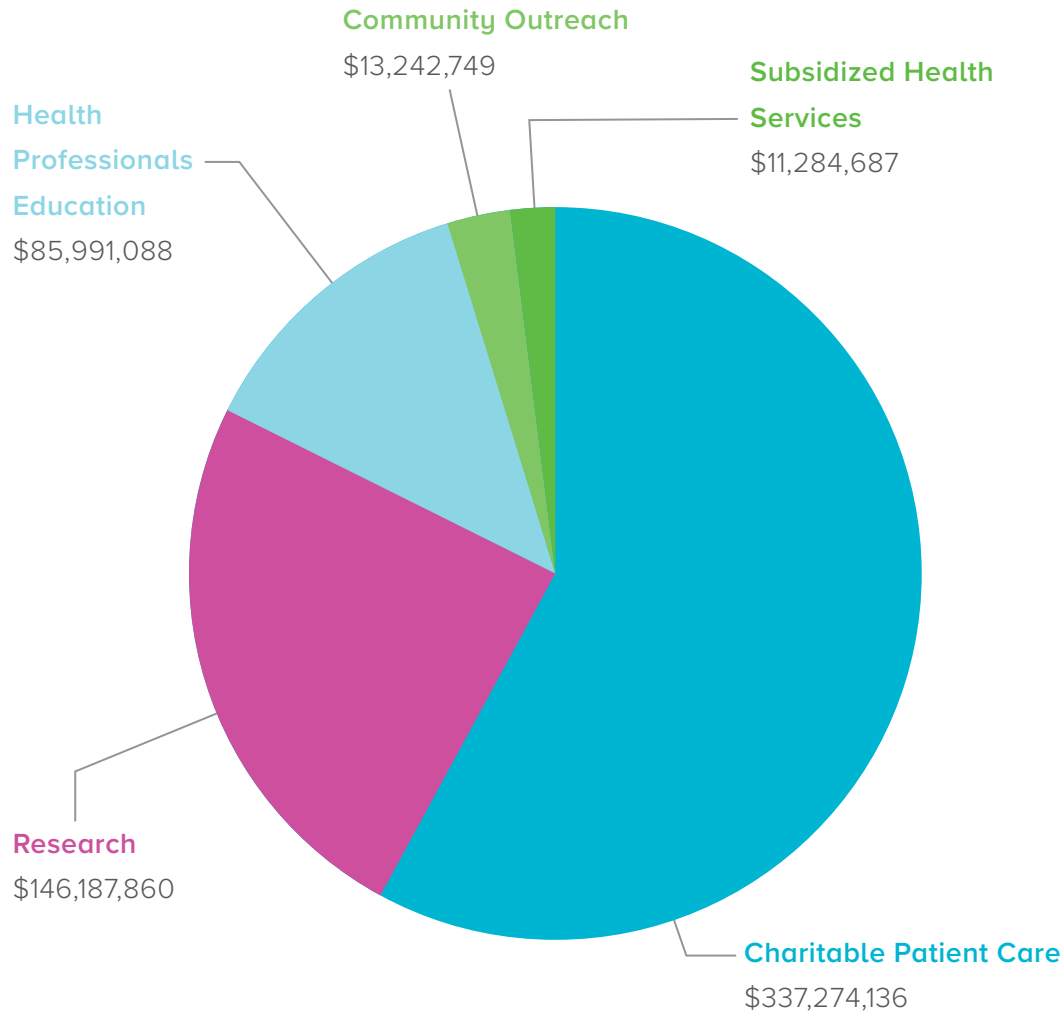
### What is Community Benefit?

Community benefit encompasses programs or activities that provide treatment and/or promote health in response to needs identified by community residents. Cincinnati Children's is deeply committed to providing community benefit, including services that are discounted or subsidized by organizational or other funding sources.

We demonstrate our commitment to children and families in Greater Cincinnati and the surrounding region by investing significant resources in programs and services that meet these community benefit objectives:

- Improve access to healthcare
- Enhance the health of the community
- Advance medical or healthcare knowledge
- Lessen the burden on government or community efforts

# Cincinnati Children's delivered **\$593.98 million** in community benefit services in fiscal year 2024.\*



## Types of Benefit



### Charitable Patient Care

Free or discounted services for those unable to pay and Medicaid shortfall.



### Research

Laboratory science and applied research costs that are supported by internal or eligible grant funding.



### Health Professionals Education

Cost of providing education to prospective physicians and healthcare professionals, less federal support of our graduate medical education program.



### Community Outreach

Programs that provide services or support directly to the community or to nonprofit organizations with similar missions of service, including health education, injury prevention and wellness initiatives.



### Subsidized Health Services

Clinical services operated at a financial loss, including mental health and primary care.

**Total: \$593,980,520**

\*FY24 = July 1, 2023, to June 30, 2024, the last year for which community benefit data are available

Since the Cincinnati Children’s Research Foundation opened in 1931, our researchers have made life-saving discoveries, including the first practical heart-lung machine and artificial surfactant, a soapy material that helps premature infants’ lung sacs stay open. Today, the foundation is one of the top recipients of pediatric research grants from the National Institutes of Health. Our work encompasses basic, translational, clinical and quality outcomes research aimed at improving child health. We apply the most advanced research techniques to discover new ways to prevent and treat pediatric diseases. Learn more about our history of breakthroughs and discoveries at [cincinnatichildrens.org/breakthroughs](https://cincinnatichildrens.org/breakthroughs).



Sejal Fox, GXP specialist, works at the Applied Gene and Cell Therapy Center.

## RESEARCH STATISTICS FY25\*



**1,185**  
Faculty



**\$239.1M**  
External Funding



**\$26.4M**  
Philanthropic Support (Research)



**4,034**  
Total Publications



**50+**  
Research Institutes



**#3**  
Among All Children’s Hospitals for National Institutes of Health (NIH) Funding

## Researchers Innovate to Embed Behavioral Health in Specialty Care

As the child and youth mental health crisis continues—identified as a top priority in Cincinnati Children’s 2025 Community Health Needs Assessment—mental and behavioral health experts are seeking innovative ways to improve behavioral health care.

Through the Roadmap for Emotional Health Project—a collaboration between the American Board of Pediatrics and Cincinnati Children’s James M. Anderson Center for Health Systems Excellence—pediatric specialists, pediatric psychologists, patients and families have identified strategies and developed resources to promote resilience and emotional health among children with chronic medical conditions.

Specialty care clinics are the primary place where children with chronic medical conditions receive care. For this reason, the Roadmap empowers specialty care providers to address emotional health challenges experienced by children with chronic medical conditions such as sickle cell disease, epilepsy and congenital heart disease.

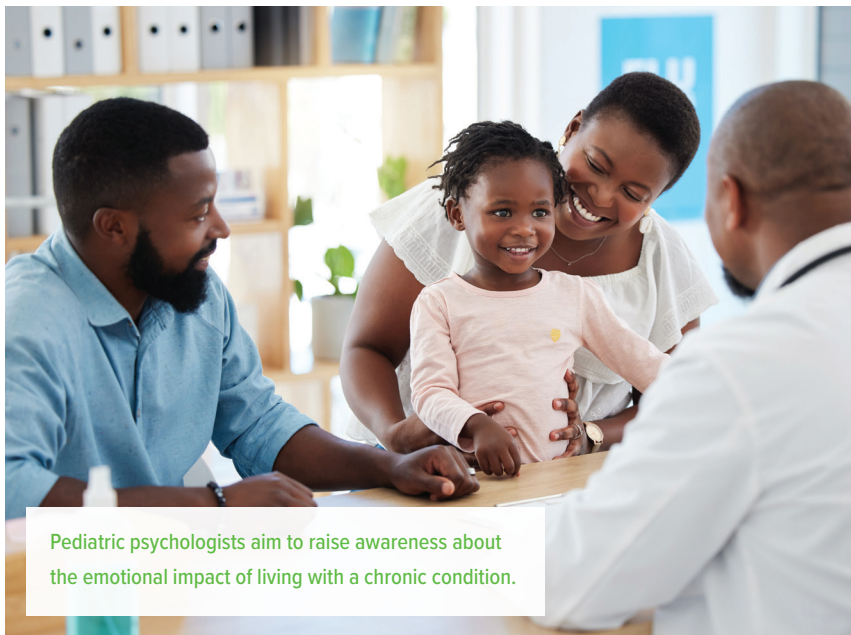
The project’s pediatric psychologists aim to reduce stigma by raising awareness about the emotional impact of living with a chronic condition, identifying and providing resources, building mental health assessment into routine visits, and helping to build clinical teams’ confidence in talking about emotional health. They also address the stress and trauma that have been experienced by some patients who come from communities that have historically been socially or economically disadvantaged.

“We can build trust by listening, by normalizing, by asking and by validating families’ emotional health concerns,” says Lori Crosby, PsyD, a Cincinnati Children’s and Roadmap pediatric psychologist.

The Roadmap for Emotional Health Project offers a vision of what’s possible when emotional health becomes an integral part of pediatric care. Cincinnati Children’s is proud to contribute to and expand this work, reinforcing our commitment to excellent outcomes for every child and family we serve.



Saniya (left) received care at Cincinnati Children’s and she and her family contributed to the Roadmap for Emotional Health Project.



Pediatric psychologists aim to raise awareness about the emotional impact of living with a chronic condition.

# Culture | Employee and Workplace Impact

Cincinnati Children’s is the region’s second largest employer with more than 19,600 team members, including more than 4,900 nurses and 1,919 active medical staff. Our employees are committed to caring for patients, families and each other; advancing science and discovery; and working together toward a common goal: to improve the lives and health of children here and around the world. Cincinnati Children’s has been recognized nationally for our healthcare leadership and for our efforts to provide a strong and welcoming organizational culture.



## AWARDS & RECOGNITION



Named one of the **10 Best Children’s Hospitals in the nation** in the 2025-2026 rankings published by *U.S. News & World Report*. Cincinnati Children’s was ranked No. 1 in three specialties: cancer care for the third straight year, gastroenterology & GI surgery for the second straight year, and diabetes and endocrinology after ranking No. 2 last year.

No.  
**5**

*Forbes* recognized Cincinnati Children’s as one of **America’s Best Employers for Healthcare Professionals**. Of the 250 companies nationwide that *Forbes* named in the inaugural listing, Cincinnati Children’s ranked **No. 5** overall—in the top 2%—and placed No. 1 in Ohio.

No.  
**28**

Of the 500 companies recognized by *Forbes* for 2025, Cincinnati Children’s ranked **No. 28** among the **Best Employers for New Grads**, placing among the top 10 health systems in the nation.

No.  
**30**

Cincinnati Children’s is **No. 30** on *Forbes’* annual list of **America’s Best Large Employers** and the highest-ranked company in Ohio for 2025.

No.  
**74**

Cincinnati Children’s was ranked **No. 74** among the 600 companies recognized by *Forbes* on its inaugural list of **America’s Best Employers for Company Culture**, placing No. 1 among health systems in Ohio.

# Supporting the Well-Being of Our Employees

Cincinnati Children's strives to provide a supportive, caring environment to help our employees manage the demands of working in healthcare.

Monserate Berenguer is passionate about her job as lead patient representative at the Hopple Street Neighborhood Health Center. She attributes her 20-year tenure to the health system's culture of safety and support, and the appreciation shown by her supervisors. In addition, through the health system's Spring Health benefit, she talks with a therapist about work and life issues.

"We have the best people at Cincinnati Children's, and we want them to know and feel how much they matter," says Rachel Thienprayoon, MD, Cincinnati Children's chief well-being officer. Our Office of Well-Being works hard to ensure that we have a healthy, healing, thriving culture.

- A Well-Being Toolkit offers employees information and resources on topics such as mattering at work, compassionate leadership, work-life harmony, self-care, psychological safety and more.
- The Peer2Peer program connects employees who have experienced adverse events with colleagues who understand such situations. By talking with peers, employees feel cared about, less isolated and less stressed.
- We ask employees how they're feeling and what they need through surveys about well-being, safety and the employee experience and then make changes based on the feedback we receive.
- The health system provides free and confidential support for individuals, managers and teams through Spring Health.
- A monthly newsletter suggests resources to reduce stress, prevent burnout and manage physical and mental health.

"When I'm able to work on my well-being, I get all fueled up for my job," Monserate says. "Because our employees are well taken care of, families and children are going to be very well taken care of, too."



Monserate Berenguer is lead patient representative at the Hopple Street Neighborhood Health Center.



Rachel Thienprayoon, MD, (left) is chief well-being officer and Anna Sheets is senior director of the Office of Well-Being.

Follow Us

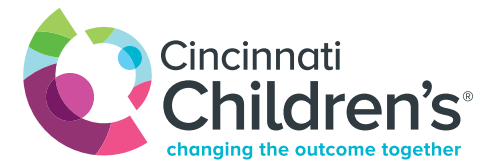


[cincinnatichildrens.org](https://cincinnatichildrens.org)

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Donate



Cincinnati Children's is proud to be an Equal Opportunity Employer committed to creating an environment of dignity and respect for all our employees, patients, and families. (EEO/Veteran/Disability)