To Evaluate/Assess | Care Options | To Evaluate/Assess | Care Options
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Condition/Injury/Illness | Video Visits (PCP)* | Urgent (PCP)* | Emergency | Condition/Injury/Illness | Video Visits (PCP)* | Urgent (PCP)* | Emergency
Abscess needing drainage | | | | Fever** (child older than 2 months)
Allergic reaction (severe)/anaphylaxis | | | | Fever (child younger than 2 months)
Allergies | | | | Headache
Asthma attack (minor) | | | | Headache (migraine)
Asthma attack (severe) | | | | Head injury (minor and without loss of consciousness)
Bleeding that won’t stop | | | | Head injury (severe)
Breathing trouble | | | | Insect bite
Broken bone (skin intact) | | | | Nausea/vomiting
Broken bone (bone sticking out of skin) | | | | Pink eye
Burn (minor) | | | | Pneumonia
Burn (severe) | | | | Poisoning
Cast problems (wet or soiled) | | | | Psychiatric evaluation
Colds | | | | Rash
Cough | | | | Seizure
Cut (minor) | | | | Shock
Cut (severe) | | | | Sore throat
Dehydration | | | | Sprain or strain
Diarrhea | | | | Stitches
Dizziness | | | | Stomach pain (mild)
Dog bite (minor) | | | | Stomach pain (severe)
Earache and ear infection | | | | Swallowed object
Fainting | | | | Urinary infection
Fever** (child older than 2 months) | | | | Vomiting

We encourage you to see your child’s primary care provider when possible for illnesses and injuries. For serious or life-threatening situations, go to the ER right away.

Please note: Emergency and Urgent Care will see patients until their 21st birthday. We can see patients by video until their 18th birthday. All children must be accompanied by an adult.

Chart Notes

* PCP = Primary Care Provider

** Children with fevers older than 2 years of age may be evaluated and assessed in video visits.