Objectives

✓ Explain how measurement fits into the Model for Improvement and why it is important in QI efforts
✓ Describe the various types of measures and data
✓ Describe how to display data over time using a run chart
✓ Describe the key elements of and how to interpret a run chart
✓ Describe how to identify when a special cause has occurred or if a change has made an improvement in a process by using a run chart