COMMITTED TO IMPROVING THE QUALITY OF LIFE FOR EVERY PATIENT

Post Operative Phone Call or Appointment: Which Will My Patient Receive?

After surgery, patients may be required to be seen for a post operative follow up while others may just receive a phone call for post op care. But why is that and which cases only receive phone call follow up?

Typical post op appointments consist of a brief physical exam and interim history. While these appointments require even more time from the patient and family, it is rare they actually identify any problems. Therefore, Cincinnati Children’s offers a different approach to post operative follow up to exceed patient expectations and partner more closely with you as provider.

Please see the back portion of this newsletter for more information on telephone follow up and what you and your patients can expect.

FROM DIVISION DIRECTOR, DR. GREGORY TIAO

Thank you for taking the time to update yourself on what’s new from the Division of Pediatric General and Thoracic Surgery at Cincinnati Children’s. We are appreciative of your time and thoughts.

As part of our initiative to change the outcome for children across the globe, we believe in the importance of continuing education. It is for this reason we are excited to invite you to join us for two opportunities to learn more about two specialized programs within Surgery.

June 7th, 2016 we will be hosting two GlobalCast sessions featuring our Pancreas Care Center and Fetal Care Center. Both will offer 3-4 continuing medical education (CME) credits. Although these are subspecialty focused, they offer insight into symptoms you may see in your office and possible conditions and treatment options associated with them.

For more information or to register, please visit http://www.globalcastmd.com/shows. The events are titled:

Managing the Diseased Pancreas in Children: What Have We Learned?

Current Advances in Twin to Twin Transfusion Syndrome

Thank you for taking the time to review our quarterly newsletter. We hope you enjoy the information provided. If you have any questions or suggestions, please feel free to reach out to me at greg.tiao@cchmc.org or by phone at 513-636-2292.

If you wish to unsubscribe from these newsletters, or receive them electronically, please email ped_surgery@cchmc.org or call 513-636-8911
Alexander Bondoc, MD is our newest member in the Division of Pediatric General and Thoracic Surgery. Alex received his medical degree from the University of Michigan Medical School in 2005 and completed his General Surgery Residency at the University of Cincinnati in 2012. Subsequently, Alex finished a Pediatric Surgery Fellowship at Cincinnati Children’s in 2014 and is in the final months of his Abdominal Transplant Fellowship at UC.

Alex will join the Division as a full-time faculty member in July, 2016 specializing not only in general Pediatric Surgery but also renal, liver, and small bowel transplant as well. He has clinical research interest in post-transplant outcomes as well as basic science interests in liver tumor biology.

We are happy to have Alex as a member of the Pediatric Surgery team!

Post Operative Follow-Up Protocol

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<th>Why?</th>
<th>Cost Savings</th>
<th>Family Satisfaction</th>
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<td>Cost Savings</td>
<td>Clinic appointments cost $101.75 per patient, excluding provider fees. Telephone follow-up cost $12.50 per patient. Provides an 88% reduction in cost to the patient.</td>
<td>93% of families reported being very satisfied with telephone follow-up</td>
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<th>When?</th>
<th>Time Frame</th>
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<tr>
<td>Time Frame</td>
<td>2-3 weeks after discharge</td>
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Common Procedures with Telephone Follow Up

- Laparoscopic appendectomy (non-perforated)
- Laparoscopic and open pyloromyotomy
- Laparoscopic cholecystectomy
- Epigastric/umbilical hernia repair
- Inguinal hernia repair
- Circumcision
- Skin lesion or superficial Cyst Excision
- Skin/muscle biopsy

If your patient has any questions following surgery we encourage them to call us. If it is an emergent matter we will schedule time for them to come see us. However, for other concerns such as cold symptoms, or other medication refills not related to the surgery We direct them to their primary care physician. If at any time you have any questions or concerns, feel free to reach out to us at 513-636-4371.

References


Contact / Refer

To contact faculty or staff in the Division of Pediatric General and Thoracic Surgery call 513-636-4371 or email ped_surgery@cchmc.org.