

Concierge Services



Hours: Monday – Friday 6:00am - 8:30pm
Saturday & Sunday & Holidays: 7:30am – 4:00pm

Contact: 513-636-5009

concierge@cchmc.org

Burnet Campus:

Location A Family Resource Center

Location D Welcome Center (M-F 6:00am – 5:00pm)

Discounted Area Attractions For All Families and Staff

Discounted tickets come from third-party vendors and cannot be exchanged or refunded. Cincinnati Children's and Concierge Services are not responsible for incorrect or unused orders.

Please do not post any part of this flyer on Social Media.

Cincinnati Zoo & Botanical Garden – 3400 Vine St. Cincinnati, OH 45220 ~ 513-281-4700

<http://cincinnatizoo.org>

- 3 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Discounted Tickets (Must be purchased online at the link below. Cannot be used at walk up window.):** \$5 off per adult, \$2 off per child and senior (ages 2-12 and 65+) + \$4 Online Convenience Fee per Order
 - **Order:**

<https://store.cincinnatizoo.org/WebStore/Account/GroupSalesLogin.aspx?CG=gsgad&C=crp>

- **Enter Code:**
 - **Family Promo Code:** chfamily
 - **Staff Promo Code:** cchmc
- **Standard Rate Tickets:** Varies by date: <http://cincinnatizoo.org/prepare-for-your-zoo-visit/>
 - Parking: \$10/vehicle
- **Hours of Operation:** <http://cincinnatizoo.org/plan-your-visit/hours-directions/>
 - January 10 – November 16: 10am – 5pm
 - November 17 – January 7 (Festival of Lights):
 - Sun-Thurs 10am – 9pm
 - Fri-Sat 10am – 10pm



Newport Aquarium – 1 Dave Cowens Dr. Newport, KY 41071 ~ 1-800-406-3474

<https://www.newportaquarium.com/>

- 10 minutes from Burnet Campus; 35 minutes from Liberty Campus
- **Discounted Tickets:**
 - Adult and children's ticket prices vary per day
 - Children Under 2: Free
 - Visit <https://www.newportaquarium.com/corporatediscounts>
 - Select date and time of visit then enter Promo Code **CCHGSD**
- **Hours of Operation:**
 - Mon – Sun: 10am-5pm (Hours subject to change – see website for details)



2/28/2025

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Kings Island – 6300 Kings Island Dr. Mason, OH 45040 ~ 513-754-5700

<https://www.visitkingsisland.com/>

- 30 minutes from Burnet Campus; 15 minutes from Liberty Campus
- **Discounted Tickets:**
 - Visit www.ticketsatwork.com and click “Become a Member”
 - Use company code **KICCHMC** or your CCHMC work email address to create an account.
 - Once your account is created, search for Kings Island and click “Buy Tickets.”
 - Prices vary – find the tickets or package that work best for you. Be sure to check for date restrictions.
- **Hours of Operation:**
 - Hours vary, please check website before booking.
 - <https://www.visitkingsisland.com/explore/calendar-and-hours>
- **While on Tickets at Work, check out all the other deals on attractions like Disney World and Universal Studios, plus hotels and more discounts across the country!**
- **Double check before you book! Tickets at Work does not provide refunds or exchanges!**



Via



Cincinnati Museum Center – 1301 Western Ave. Cincinnati, OH 45203 ~ 513-287-7000

<https://www.cincymuseum.org/>

- **Discounted Tickets:**
 - Adult (13-59): \$3.50 off
 - Children: \$3.50 off
 - Omnimax Film: \$1 off all ages
 - Visit:
<https://tickets.cincymuseum.org/cincymuseum>
 - Select date of visit and number of tickets.
 - In the cart, enter Promo Code **CincyChildrensHospital**
- **Hours of Operation:**
 - 10am – 5pm
 - Closed **Tuesday** and **Wednesday**
 - Closed Thanksgiving and Christmas



**Cincinnati
Museum
Center**

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American Sign Museum- 1330 Monmouth Ave, Cincinnati, OH 45225 ~ 513-541-6366

<https://www.americansignmuseum.org/>

- 12 minutes from Burnet Campus; 30 minutes from Liberty Campus
- **Discounted Offer:** \$5 discount per ticket (**Must be obtained through Concierge Services.**)
- **Standard Rate Tickets:**
 - \$20/Adult
 - \$15/Seniors (65+)
 - \$10/Students (with a valid student ID)
 - \$10/Military/First Responder
 - Three children (12 & Under) are free with each adult ticket.
- **Hours of Operation:**
 - Wed-Sun: 10am-4:00pm
 - Closed Mon-Tues & Major Holidays



Jump & Jack's – 7102 Office Park Dr. West Chester, OH 45069 ~ 513-779-5867

www.jumpandjacks.com

- 30 minutes from Burnet Campus; 5 minutes from Liberty Campus
- **Discounted Offer:** \$2 discount per ticket up to 4 tickets per family
- **Standard Rate Tickets:** Mon-Fri (ages 3+)- \$4/toddler (crawling to 2), \$10/child, Fri 5pm-Sun- \$12/child, Free for Adults
- **Jack's Playground** is available for children 3-11
- **Toddler Zone** is available for children who can crawl or walk, up to age 2, and their parents or guardians only.
- **Hours of Operation:**
 - Mon – Thurs: 9:30am – 8pm
 - Fri – Sat: 9:30am – 9pm
 - Sun: 11:30am – 8:00pm



Cincinnati Reds – Great American Ballpark - 100 Joe Nuxhall Way Cincinnati, OH 45202 ~ 513-765-7000

<https://www.mlb.com/reds>

- 12 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Discounted Tickets:** Varies per game and seat.
 - Visit <http://reds.com/partner> and enter password **CCHMC**

Schedule: <https://www.mlb.com/reds/schedule/>



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Heritage Bank Center – 100 Broadway St. Cincinnati, OH 45202 ~ 513-421-4111

<https://heritagebankcenter.com/>

- 10 minutes from Burnet Campus; 35 minutes from Liberty Campus.
- Various shows and performances, including the Cincinnati Cyclones ECHL hockey team.

- **Discounted Tickets:**

- Pricing varies per show, date and seat.
- Visit: <https://cincinnati-childrens.heritagebankcenter.com/> to purchase tickets.



Shows: <https://heritagebankcenter.com/>

BB Riverboats – 101 Riverboat Row, Newport, KY 41071 ~ 859-261-8500

<https://bbriverboats.com/>

- 10 minutes from Burnet Campus; 35 minutes from Liberty Campus
- **Discounted Tickets:** 10% off
 - Call and identify yourself as a CCHMC family or staff member



Cinemark Cinemas – <https://www.cinemark.com/>

- **Discounted Tickets:** Speak with a Concierge Associate to purchase
 - Tickets: \$12.50 Prepaid Ticket (Good for any standard showing. Upcharges apply for 3D/special events.)
- **Locations:**
 - Oakley: 3025 Disney Street, Cincinnati, OH 45209 – 513-351-2381
 - Florence: 7860 Mall Road, Florence, KY 41042 – 859-282-6619
 - Western Hills: 5870 Harrison Ave, Cincinnati, OH 45248 – 513-574-4315
 - Milford: 500 Rivers Edge Drive, Milford, OH 45150 – 513-576-9126



American Legacy Tours – 1332 Vine St. Cincinnati, OH 45202 ~ 859-951-8560

<https://www.americanlegacytours.com/>

- **Discounted Tickets:**
 - 10% off all tours except Wine and Dessert Tour
 - Use online promo code **Childrens10%** at checkout
- **Tours:** <https://www.americanlegacytours.com/tours.html>



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Broadway Across America! – 650 Walnut St, Cincinnati, OH 45202 ~ 800-294-1816

www.broadwayincincinnati.com

- 10 minutes from Burnet Campus; 30 Minutes from Liberty Campus
- **Discounted Tickets:**
 - Up to 15% off and reduced service fees! Pricing varies based on show, date, and seat. Excludes *Hamilton*.
- Visit <https://am.ticketmaster.com/baacin/promotional-page?filterType=Mjc> (you can also use promo code **CCHMCEMPLOYEE** when making your purchase without this link.)
- **Performances:** <https://cincinnati.broadway.com/>



Playhouse in the Park – 962 Mt. Adams Circle Cincinnati, OH 45202 ~ 513-421-3888

<https://www.cincyplay.com/>

- **Discounted Tickets:**
 - 15% Off Select Tickets
 - Moe and Jack's Place-The Rouse Theatre, Price Zone 2
 - Rosenthal Shelterhouse, Side A, excluding *A Christmas Carol* on Dec. 13-26
 - Use Promo Code **CCHMC25** after selecting your performance.
- **Performances:** <https://cincyplay.com/tickets/2024-25-season>



Cincinnati Symphony Orchestra – 1241 Elm St. Cincinnati, OH 45202 (Music Hall) ~ 513-381-3300

<https://www.cincinnati-symphony.org/>

- **Discounted Tickets:**
 - 20% off select performances and seats
 - Use Promo Code **CORPORATESAVER** (so spaces) when selecting a performance.
- **Performances:** For a list of eligible concerts, please check this out: [Corporate Saver Employee Discounts | CSO \(cincinnati-symphony.org\)](#)



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Dollywood – 2700 Dollywood Parks Blvd. Pigeon Forge, TN
37863 ~ 1-800-DOLLYWOOD
<https://www.dollywood.com/>



- **Discounts:** Save on Theme Park and Splash Country tickets!

Visit <https://store.dollywood.com/product/multi/promo/CNCICHHSPQ>

When purchasing your ticket, you will be asked to select a date. The Dollywood ticket will be valid 5 days from the date selected. If you do not use the ticket in that 5-day window, you can take the ticket to guest services at the park and have the ticket re-printed for a different date.

- Dollywood Theme Park:
 - Adult 10+: \$59 + tax
 - Child 4-9: \$47 + tax
 - Child 3 and Under: Free
- Splash Country:
 - Adult 10+: \$39 + tax
 - Child 4-9: \$33 + tax
 - Child 3 and Under: Free